

ACTIVE LISTENING 4

CONTROLLING WHILE LISTENING

While Listening

(If you don't understand)

Sorry, I didn't understand. What exactly do you mean by...?

Sorry, could you clarify/explain one point for me...?

Sorry, could you just clarify one thing (please)?

Sorry, could you say a little bit more about...?

When you say... are you saying that...?

I'm sorry?

Sorry? I didn't get that.

Sorry, I don't/didn't understand (that).

Would you mind repeating it/that?

Sorry, could you repeat it/that, please?

Could you say that again, please?

I'm sorry, I didn't catch what you said. Could you repeat it?

Could you repeat more slowly, please?

I'm sorry, I didn't hear you clearly. Could you say that again?

I'm sorry, I'm not sure I understand what you meant by...

That's new to me. Could you explain it?

What does ... mean?

